Comfort Hotel and Resort

Institutional Affiliation

Student’s Name

Date

**Comfort Hotel and Resort**

The institution I chose is called Comfort hotel and resort, located in California and offers the best services to both tourists and locals. I chose it because it has many activities and flows with people from different parts of the world more often, therefore, it has a high risk of hazards and disasters. It has many departments, each with its functions to ensure that every customer is comfortable and enjoys their stay. The restaurant provides many services depending on the needs of the clients. It has several workers who ensure that every department is well managed. The hotel is one of the most influential hotels in California. Workers are constantly under pressure to do their work, making it the best candidate to conduct a disaster recovery plan.

The hotel has housekeepers whose work is to clean rooms, maintain them and ensure that the hotel rooms are aesthetic. They clean the floors, utensils, ensure that the beddings are changed every day, and every time there are new visitors. They carry cleaning tools in and out of the rooms during cleaning and wash the rooms' beddings. Comfort also has a food department that prepares food for the customers. The staff in this department cook different foods for many guests, wash the utensils and ensure that the kitchen is clean.

There are security workers who ensure that the whole hotel, the guests, employees, and belongings are well protected from any attacks and thieves. They also keep eyes on the hotel surrounding to ensure that the hotel surroundings are safe. The hotel has engineers and maintenance people responsible for repairing any technical problems, such as damage to machines and systems in the hotel like elevators, swimming pools, water heaters, equipment, and furniture. They also analyze the hotel systems and equipment frequently to ensure that they are correctly running.

Human resource workers in the hotel control the hotel's acquisition and utilization of resources and ensure that every employee has the right skills they require in their various departments to prevent accidents and disasters. They are also accountable for everything that happens in the hotel, ensuring frequent assessments in the hotel to identify any hazards. They ensure that clients' complaints are well handled to prevent financial losses.

The IT team ensures that the hotel is well protected from cyber-attacks and every computer system in the facility works appropriately, and every malfunction is rectified. Cyber-attacks could cause a lot of danger to the hotel; therefore, the IT workers ensure every threat is dealt with on time. All the above activities are properly accomplished to ensure that all the guests are comfortable and that there are no disasters putting anyone in danger.