HEALTHCARE ADMINISTRATION FOR CLINICS

Name

Institution Affiliation

Date

A physical therapist assistant is entitled to perform several roles in the health care administration. In general, physical therapy is treating diseases, muscle injuries and joints through massaging, doing exercises, and heating, among various methods. A physical therapist is a health expert who performs evaluation, then gives treatment to the human bodies, and manages injuries in the body. A physical therapist assistant is a person entitled to the following roles observing the patients before, during and after therapy. They are developing therapeutic relationships with patients, facilitating groups and individual’s sessions under the direction of a therapist. The roles of a health care administrator include managing the patient care experience, informatics management, such as keeping records and offering an oversee service to the financial health of an organization (Alonazi, 2021). They also manage the human capital, such as reviewing the performance, hiring and scheduling of the staff members.

Health care administrator needs to take severe and quick action whenever the staff raises their concerns regarding the negligence of some patients. For example, when the patient does not comply with the care given to him or her by the staff like myrtle, as an administrator, it is good to put across several measures that will ensure zero manipulation of the available resources. The decision includes giving guidance and counselling to the patient; if he does not comply, recommend a referral to another hospital where resources are adequate. Other interventions involve seeking more help of resources from other organization. It is essential to make such a decision because it will favor both the staff and the patient.

Everyone has a right to access healthcare services. Every individual must get a high standard of health care services regardless of race, political stand, religion, or social condition. Health care services stand a fundamental human right in the world. Therefore, every individual must get equal opportunity to enjoy excellent healthcare services. Healthcare providers should also give health services to every member of the public even if they do not comply like myrtle and ensure they are okay; that is when judgment over their action can follow. Therefore, healthcare providers are advised to apply all skills and knowledge they have to ensure patients like myrtle comply.

Several ways and reasonable ones exist that health care workers can use to offer solutions to problems like those that the one myrtle is having. They include guiding and counselling, including strict follow-up to the patient to ensure that he consistently complies with the treatment schedules. Through guiding and counselling, one can quickly determine the reason for non-compliance from the patient and plan strategic intervention to ensure the victim starts complying. Through guiding and counselling, the staff creates a good relationship with the patient, giving an easy time to monitor the patient and encourage him to take drugs. In conclusion, the team dealing with such patient should acquire serious training on guiding and counselling before they commence their service to society. In addition, using Evidence-based management practice to make decisions is one of the best measures the healthcare administrators can use (Guo et al., 2019).

References

Alonazi, W. B. (2021). Identifying Healthcare Professional Roles in Developing Palliative Care: A Mixed Method. *Frontiers in Public Health*, *9*, 136.

Guo, R., Berkshire, S. D., Fulton, L. V., & Hermanson, P. M. (2019). Predicting intention to use evidence-based management among US healthcare administrators: Application of the theory of planned behavior and structural equation modeling. *International Journal of Healthcare Management*, *12*(1), 25-32.