Perception of age in communication

Student’s Name

Institutional Affiliation

Course Name

Professor`s Name

Date

**Scenario 3**

The assistant officer did not react appropriately to the expectations and requests of Robert. The surrounding environment having some destructive voice, it is probable that the patient did not hear what the assistance was talking about. Speaking slowly did not mean that Robert recommended and heard what the office assistant was saying but made the patient develop a sense of strain to understanding what he meant. Noise distorted information and prevented Robert from understood it. The communication process between Robert and the assistance was highly disrupted by noise (Presacco et al., 2019). Through the assistant speaking slowly made the patient struggle much in understanding what he meant.

Since Robert was old, he was probably losing the sense of hearing. It's expected that the assistant had to speak louder to satisfy the demands of Robert. By the assistance responding slowly, maybe Robert thought he was not heard of what he asked. The age of Robert could have been a significant concern in this scenario. Due to old age, Robert could probably be suffering from presbycusis, which hinders the normal hearing of an individual at old age. He may have heard the voice of the office attendant to be lower but normal in the real sense. Robert expected the attendant to speak loudly to understand what he was saying.

Reference

Presacco, A., Simon, J. Z., & Anderson, S. (2019). Speech-in-noise representation in the aging midbrain and cortex: Effects of hearing loss. *PloS one*, *14*(3), e0213899.